



It's incredible what can be accomplished with the right support.



## With the StarNet Team behind you, a strong finish is in sight!

StarNet Members have a well-earned reputation for bringing professionalism, knowledge and integrity to every client relationship. Services delivered are second to none.

Now, StarNet has added an important service dimension — the **StarNet Special Services Network**. Members of this program have pledged to work together to deliver StarNet's world-class service and value to multi-location clients in a timely way.

This new team will provide you with consistent levels of service across your multi-location projects. Team requirements include standardized compliance, including insurance, safety and today's job site security issues. Installation crews will have proper identification, basic uniforms and background checks. Service vehicles will have proper identification and will have a professional appearance. Complete project management also includes; insured warehousing, reclamation services, warranty issuance support, project insurance, coordinated billing, scheduling, material estimating and applicable municipal compliance.

Landing a national flooring account requires detailed preparation from both product manufacturer and the project/installation contractor. Being able to react and adjust expertly to all job-site tasks is the sign of a true commercial flooring professional. That's why teaming up with the **StarNet Special Services Network** makes so much sense.

The **StarNet Special Services Network** offers you...

- Reduced business costs by drawing on StarNet's best-in-class experience, knowledge and service.
- Consistent service capability through out North America from local StarNet Members.
- A broad range of product options to meet any of your requirements.
- Dependable, professional, and timely service aimed at earning your loyalty and long-term business.

The **StarNet Special Services Network** has been created specifically to address the unique needs of your multi-location business. We look forward to the opportunity of demonstrating our unique service capabilities. Let us get you to the "finish line" while meeting all of your project requirements.

**StarNet Special Services Network Members can easily be located on StarNet's website: [www.starnetflooring.com](http://www.starnetflooring.com) in the Member Locator section. Just enter the zip codes for your locations, and you'll see that each **Special Services Network Member** is identified with a small globe icon in the services column. Contact the Member that best serves your headquarter's needs, that Member will arrange your entire multi-location project management.**



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